G2562DX

Setup Guide
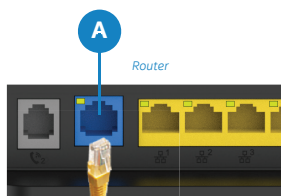
Follow the below steps and we will automatically connect you to the internet. Or call 10210 for consumer support, and 10217 or 10214 for business support, 7am to 9pm.
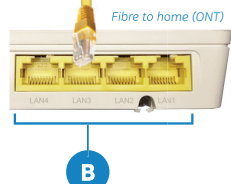
01

A. Connect the yellow Ethernet cable supplied with your router to the WAN port on the back of your router.

B. Connect the other end of the Ethernet cable into a LAN port on the Fibre (ONT) box.

A

Router

Fibre to home (ONT)

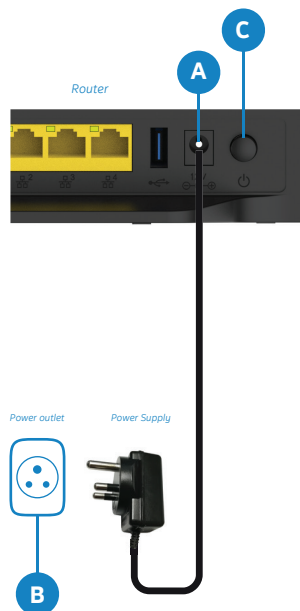LAN4 LAN3 LAN2 LAN1

B

02

A. Connect the power connector of the power supply to the power socket at the back of the router.

B. Plug the power supply into the wall outlet and switch the wall outlet on.

C. Press the power button on the back of the router and allow roughly 1 min for the router to fully boot up.

D. Once hardware setup is complete, if you still have "**no internet**" access after 5 min, Please phone 10210 for assistance.

C

A

Router

Power outlet

Power Supply

B

Frequently Asked Questions

What is the difference between 2.4GHz and 5.8GHz Wi-Fi?

2.4GHz: Better Wi-Fi coverage but more interference. Compatible with all phones with Wi-Fi.
5.8GHz: Faster Wi-Fi speeds & less interference but less Wi-Fi coverage. Only visible to 5G capable phones.

What is the default login details for the router?

(if you didn't change the details in the setup wizard)

Username: admin   **Password:** admin

Please note: it is a security risk to leave the default password as admin & admin. It is highly recommended to set your own unique password.

Package Content

A
G2562DX **Router**
(4x Detachable Antennas)

B
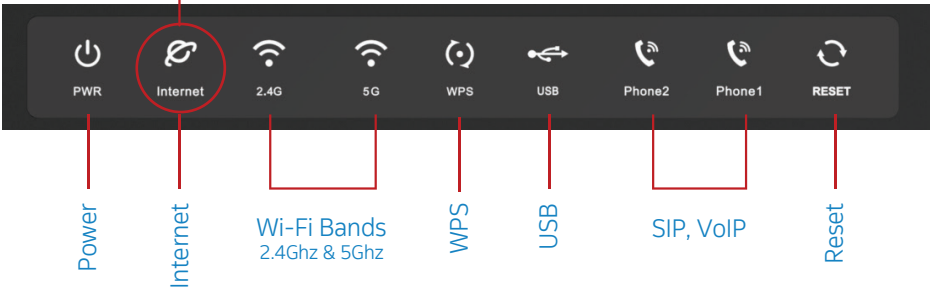Surge Protected **Power Supply**

C
RJ-45 **Ethernet Cable**
(Yellow)

D
Quick Install Guide

Please contact your Internet service provider if your ONT box is connected to the WAN port and this light is red or off

PWR	Internet	2.4G	5G	WPS	USB	Phone2	Phone1	RESET

Power | Internet | Wi-Fi Bands 2.4Ghz & 5Ghz | WPS | USB | SIP, VoIP | Reset

Please contact your Internet Service Provider for assistance if: The device was configured and the Internet light was previously green but suddenly goes off/red