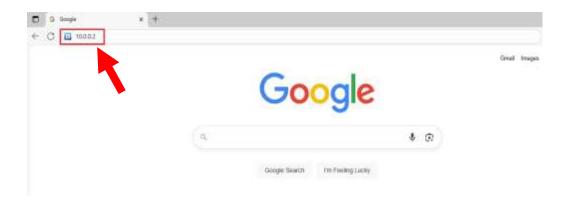# D-Link®
Setup Guides

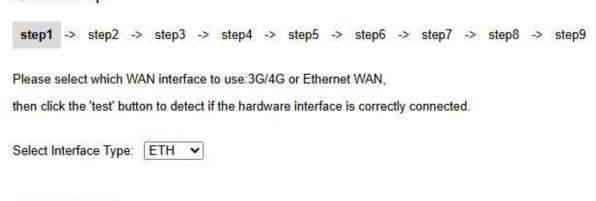# [Basic Manual Setup for DWR-957X – Basic PPPoE setup]

Open your web browser and type **10.0.0.2** into the address bar, then press Enter.

If your device is properly connected to the router, it will take you straight to the quick setup page
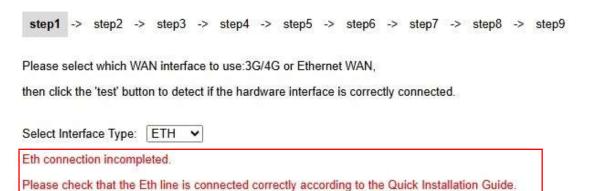
Step 1.1: On this step please make sure that your internet cable is plugged into the blue WAN port on the back of the router and then click on test. If the cable is properly plugged, you will get a message in green "Hardware interface connected properly." Click on next to continue.

Quick Setup

step1 -> step2 -> step3 -> step4 -> step5 -> step6 -> step7 -> step8 -> step9

Please select which WAN interface to use:3G/4G or Ethernet WAN,

then click the 'test' button to detect if the hardware interface is correctly connected.

Select Interface Type: [ETH ⌄]

Hardware interface connected properly.please click 'Next' to move to the next step

[Cancel] [Test] [Next]

If this step fails, please make sure that there is a cable plugged into the blue port, and that cable is plugged into the ONT in LAN1.

Quick Setup

step1 -> step2 -> step3 -> step4 -> step5 -> step6 -> step7 -> step8 -> step9

Please select which WAN interface to use:3G/4G or Ethernet WAN,

then click the 'test' button to detect if the hardware interface is correctly connected.

Select Interface Type: [ETH ⌄]

Eth connection incompleted.

Please check that the Eth line is connected correctly according to the Quick Installation Guide.

It might also be that synchronization is taking longer than usual.Allow a few minutes and then retry.
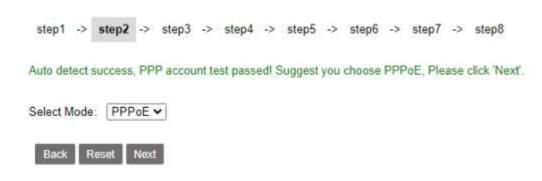
[Cancel] [Test]

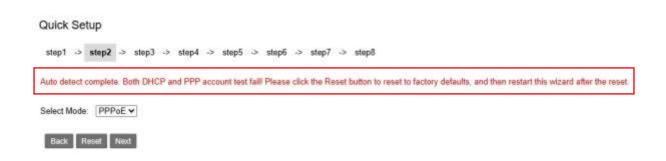**Step 1.2:** After you click on apply, the router will now detect what type of connection you have. Please wait patiently.

Step 2: After the router have successfully detected your account type, you should get a message in green telling you that "PPPoE test passed" please select PPPoE and click on next.
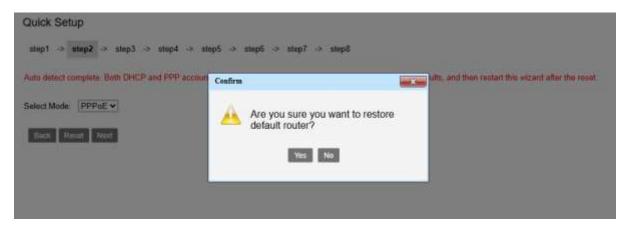

If this step fails, please click on the reset button.

A popup will appear asking if you are sure that you want to reset the router, click yes.

The router will now reset back to factory default settings, please wait for it to finish and try again.

If it fails again on this step, please contact your internet service provider.

Step 3: On this step please enter your username and password that was sent to you by your internet service provider, it was sent to either through email or sms. Using admin for the username & password will not work on this step as this is the account details for your Fibre line, which is unique to each client's account.

Step 4: The router will now test if your account is valid. Please wait patiently.

Quick Setup

step1 -> step2 -> step3 -> **step4** -> step5 -> step6 -> step7 -> step8

This may take a while,please wait patiently...

Back

Step 4.1: If the account is valid you will get a message in green confirming that the account is valid, please click next to continue.

Quick Setup

step1 -> step2 -> step3 -> **step4** -> step5 -> step6 -> step7 -> step8

The configured account is valid, please click 'Next' to the next step.

Back   Next

If this step fails please click the back button and make sure that the username and password that was entered on step 3 is entered correctly, as it is case sensitive and it will have to be entered exactly as it was sent to you. If the details have been entered correctly and step 4 still fails, please contact your Internet Service Provider and request for them to send you new PPPoE details.

Quick Setup

step1 -> step2 -> step3 -> **step4** -> step5 -> step6 -> step7 -> step8

The configured account is invalid. Please remember that the password is case sensitive. Please click the 'Back' button to re-enter the username and password. If the problem persists,please contact your ISP.

Back

Step 5: On this step you will have the option to change your **Wi-Fi name (SSID)** and the Wi-Fi **password (WPA Preshare key)**, for both the 2.4Ghz and 5Ghz.

Step 6: On this step you will have the option to change the router's login password, this will be used the next time you enter 10.0.0.2 into the web address bar as mentioned in step 1.
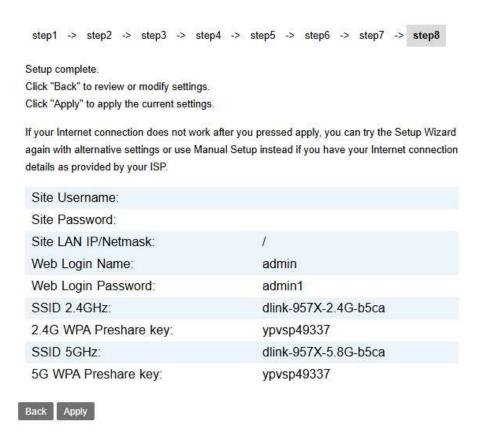
Step 7: If you have a Telkom VPN Lite account you can enter it here, if you do not have a Telkom VPN Lite account you can click on skip.

step1 -> step2 -> step3 -> step4 -> step5 -> step6 -> **step7** -> step8

If you are a Telkom VPN Lite Customer,you can configure it here.Your PC's IP address needs to renew after the wizard is done - please disconnect your PC and then reconnect it.

If you're not a Telkom VPN Lite customer you can click "Skip" to continue.

Site Username:	
Site Password:	
Confirm Site Password:	
Site LAN IP/Netmask:	/ (Format: A.A.A.A/B(A:0-255,B:1-32))

Back Skip Next

Step 8: On this step you will get a summary of everything you just went through during the quick setup. Please make a note of it for future reference and then click on apply.
The setup is now complete.

step1 -> step2 -> step3 -> step4 -> step5 -> step6 -> step7 -> **step8**

Setup complete.
Click "Back" to review or modify settings.
Click "Apply" to apply the current settings.

If your Internet connection does not work after you pressed apply, you can try the Setup Wizard again with alternative settings or use Manual Setup instead if you have your Internet connection details as provided by your ISP.

Site Username:	
Site Password:	
Site LAN IP/Netmask:	/
Web Login Name:	admin
Web Login Password:	admin1
SSID 2.4GHz:	dlink-957X-2.4G-b5ca
2.4G WPA Preshare key:	ypvsp49337
SSID 5GHz:	dlink-957X-5.8G-b5ca
5G WPA Preshare key:	ypvsp49337

Back Apply

If the Wi-Fi name and password was changed on step 5, you will have to use the new details to connect.