

## WHY DOES MY PHONE SAY EMERGENCY CALLS ONLY?

1. If this is a new installation, your SIM card may not be active. This could take between 24 - 48 Hrs.
  2. Or there is no mobile service (signal) / coverage in your area.
- Please phone Telkom on 081 180 to verify that your SIM card is active and that your area has coverage.

## MAKING AND ENDING A CALL

1. In idle mode, enter the number you want to dial and press the green Dial / Answer key.
2. With the handset on hook the hands free call (Loud speaker) will be initiated.
3. Pick up the handset receiver to disable the hands Free Call.
4. During an active call, press the large speaker icon to enable hands free call.
5. To end an active call, press the red End / Power key.

**NOTE:** To receive calls make sure the headset receiver is placed on the hook, otherwise phone is seen as busy.

## SENDING A SMS

1. Press Menu (Left Soft key) > Select [Messaging] > Select [Write Message].
2. Enter your message content and press [Options] > press [Send].
3. You can manually enter recipient number or select from Contacts.
4. Press [OK] to send.

## HOW TO DEACTIVATE YOUR SIM CARD'S PIN CODE

1. In the idle mode, press Menu (Left Soft Key)
2. Scroll down and select [Settings], then press [OK]
3. Scroll down and select option 4, [Security], then press [OK]
4. On option 1 [PIN] you can select either [Activate], [Modify] or [Off].
5. On option 2 [PIN2] you can enter a Pin code.
6. Option 3 [Auto lock screen] you can choose either [Time out] or [Modify Key lock Password]
7. Option 4 [Power-on password] you can choose either [Activate], [Modify] or [Off].

## CHECK YOUR AIRTIME BALANCE

1. In idle state of the device, enter \*188# and then dial.
2. An on-screen message will display your Airtime Balance.

## CHANGE IN CALL VOLUME

Press the Up / Down key to adjust the volume while on a call.

## HOW DO I ADD A CONTACT TO MY CONTACT LIST?

1. On the home screen, press Menu (Left Soft Key) > and select [Contacts]
2. Scroll down and select [New] > Select where you want to save the contact (SIM or phone) > press [Ok]
3. Click [Options] > select [Modify] > Type the contact's name & number into the fields provided > Press [Ok]
4. Once you have entered the contact's details press [Options] > and select [Save] to save your new contact.

## HOW DO I SET QUICK DIAL KEYS (M1 - M4)?

1. On the home screen, press Menu (Left Soft Key) > navigate to and select [Settings]
  2. Select [Phone Settings] > scroll down and select [Shortcut dial settings]
  3. Select the M# you want to assign a number to > press [Options] > [Edit]
  4. If you know the number, enter it now > then press [Ok]
- Or if you have the contact saved, press [Contacts] > select the desired contact > press [Ok] > press [Ok] again.

## PLEASE NOTE

Only some of the key features are listed here. For more details on other features and configuration settings, please refer to the User Manual on our website at: [Telkom.d-link.co.za](http://Telkom.d-link.co.za)

# BASIC USER SETUP GUIDE

## PACKAGE CONTENT

1



DWR-720 / P Phone

2



AC Power Adapter

3



Antenna

4



Handset Receiver

5



Handset Cord

6



Battery

## INSERTING & REMOVING SIM CARD

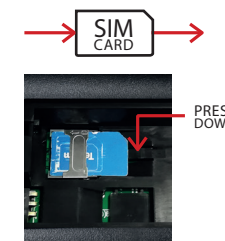
### INSERT

Turn the SIM card so the gold contacts are facing down and the top right corner is the one that is cut. Insert the SIM card by carefully sliding it into the silver SIM card holder from the right.



### REMOVE

Remove the SIM card by pushing down the clip on the right. Then carefully sliding the SIM card out from the left.



# INSTALLATION

Ensure the DWR-720 /P is powered off before performing the steps below.

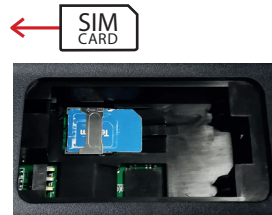
01

Flip the phone around and open the Battery Cover at the bottom of the device.



02

Insert and slide the SIM Card into place as shown above.



03

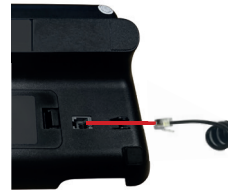
Insert the Battery with the metal end on the bottom left. Close Battery Cover.



**Note:** The battery comes partially charged. You can use the device while charging.

04

Plug the one end of the headset cord into the headset port on the back of the phone and clip the cord into the cord clip.



05

Plug the other end of the handset cord into the handset receiver



06

Screw the antenna into the TNC Antenna Port



07

Connect the USB point of the Power Adapter to the USB power jack on the left side of the phone.



Plug the power adapter into a wall outlet.

08

On the front of the device, hold the Red End call / Power key for  $\pm 3$  seconds.

The screen will display a welcome message to indicate that the phone is starting up.



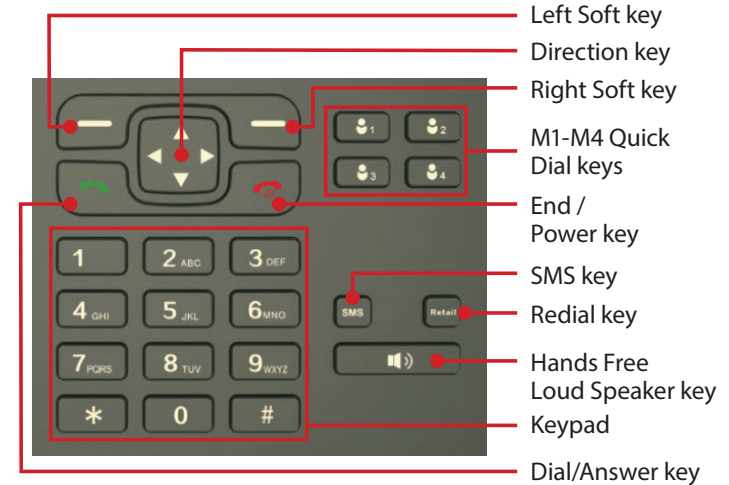
09

If prompted for a PIN number enter the 4 digit PIN indicated on the larger card supplied with the SIM card. Push the left Soft Key and select "OK" to unlock.

**Note:** If the phone keeps searching for signal and then indicates "Emergency calls only" please phone Telkom on 081 180 to verify that your SIM is active.



# KEY LOCATION



## OTHER IMPORTANT KEYS

**\* KEY:** Press the [\*] key twice to input a + when dialling

**# KEY:** Press the [#] key to change between input methods when typing an SMS (Abc / ABC / abc / 123).

## POWER ON/OFF

**ON:** On the front of the device, hold the Red End call / Power key for 3 seconds.

**OFF:** Hold the Red End / Power Key for 3 seconds.

**Note:** In this state, all reminders & alarms will still sound.

## HOW TO CHANGE KEY TONE

Select [Menu] > [Settings] > select option 5 [Profiles]  
Select [Normal] > click on [Settings] > scroll down to [Other alert ring] > select [Key tone] and select [Silent].

## SETTINGS

1. You can change your language, time & date, Call settings, Phone Settings, Display settings, Etc.
2. Edit Profiles, Security.
3. Check your phone information.

## NETWORK DEPENDANT FEATURES

Call Barring, Call Waiting, Call Divert