



[Case Number]: HQ20110825000003

[Notice]

One of our customer has three sites to use PPTP connect either other site as same time. If we use PPTP ALG, we can find some problem with connect. The first connect is success dial-in but the other side dial-in after it may fail at first time connect. It maybe two or three then success connect.

Behind this information is come from our developer.

We suspect the problem is due to how GRE packets work. Since GRE is not TCP or UDP but rather IP protocol 47, the DFL cannot distinguish between the clients due to the lack of a way to distinguish the clients from each other as GRE does not have any source or destination ports. So in this scenario it works fine when one client is connected. The connection table looks something like this: RAWIP GRE core:192.168.98.11:0 ge1:192.168.98.21:0 130 But when a client in the other direction establishes his connection, the GRE traffic will fail as the packet itself only contain information about source and destination IP. It cannot be distinguished by port or interface. That's why a possible solution would be to use another IP on one of the sides to solve this problem. I am unsure whenever the PPTP-ALG would help in this case as you have a server on both sides.

If we want success connect as same time at first connection, we need more one of same IP range address.

This KM is show how to set up two of sites with connect as same time. We have assumed two of more people will connect at the same time between two sites. So, it must set up PPTP ALG first. In this case we have used public ARP at different IP in same WAN port.

[DFL-260E Setup] Ipoh

1. Objects > Address Book

An address folde	Addresses er can be used to group related address objects fo	or better overview.		
🔁 Add 🗸 🚮 Edit	this object			
# 🕶	Name -	Address -	User Auth Groups -	Comments -
1	D_PPTP_IP_Pool	192.168.200.2- 192.168.200.10		
2	D_PPTP_ServerIP	192.168.200.1		

2. Objects > ALG with AV/WCF

ALG with	AV/WCF er Gateways (ALGs) are protocol helpers that ca	an parse complex protocols, such a	s HTTP and H.323.		
Add 🗸					
# 🗸	Name 🛩	Туре –	Parameters -	Comments -	
1	D_PPTP_ALG	PPTP ALG			

3. Objects > Services

	S pre-defined or user-defined objects repre	senting various IP proto	cols, such as HTTP, FTP and Telne	rt.	
Add 🗸				*	
# -	Name	Туре	Parameters -	ALG Info -	Comments -
1	D_PPTP_Service	TCP	1723	D_PPTP_ALG	

4. Interfaces > PPTP/L2TP Servers

General PF	PP Parameters	Add Route			
General					
Name:	PPTP_Server				
Inner IP Address:	D_PPTP_ServerIP	*			
Funnel Protocol:	РРТР	~			
Outer Interface Filter:	wan	*			

5. User Authentication > User Authentication Rules

	h cation Ruleset specifies	from where users are a	llowed to authentics	ate to the system, and h	ow.	
General Log	Settings Auther	ntication Options	Accounting	Agent Options	Restrictions	
🛃 General						
Name:	PPTP_Auth					
Authentication agent:	L2TP/PPTP/SSL VPN	· ~				
Authentication Source:	Local	~				
Interface:	PPTP_Server	×				
Originator IP:	all-nets	*	🕕 For XAL	uth and PPP, this is the	tunnel originator IP.	
Terminator IP:	wan_ip	*				

6. Rules > IP Rules

# 👻	Name -	Action -	Source interface	Source network	Destination interface	Destination network	Service
1	Ping_WAN	Allow	PPTP_Server	💡 all-nets	🔯 core	🗟 lan_ip	all_icmp
2	PPTP_Suite	Allow	wan	📴 all-nets	🔝 core	😔 wan_ip	optp-suite
3	PPTP_ALG	TAN NAT	[]an	🤤 lannet	🔯 wan	🤤 all-nets	D_PPTP_Service
4	<pre> PPTP_In </pre>	Allow	PPTP_Server	💡 all-nets	🔝 lan	🗟 lannet	all_services
5	8 PPTP_Out	Allow	🔝 lan	😌 lannet	PPTP_Server	🗟 all-nets	all_services

Rule 1 is test for ping firewall gateway.

[DFL-260E Setup] HQ

1. Objects > Address Book

🕘 Interface	Addresses			
An address fold	er can be used to group related address objects fo	or better overview.		
Add - 🖸 Edit	this object			
	ins object			
# 👻	Name -	Address -	User Auth Groups -	Comments -
# - 1	Name - D_PPTP_IP_Pool	Address	User Auth Groups –	Comments -

- 2. PPTP ALG & PPTP Service as same as Ipoh setting.
- 3. Interfaces > PPTP/L2TP Servers

Add rema	L2TP Servers	TP (Paint to Paint Tunn	aelina Protocol / Laver 2 Turn	nalina Protocol) servers (and for termination PDTD/I	9TP-based VPN tuppels	
Add - W	Advanced Settings		ienng Hotocar / Layer 2, run	nemių fiotocolyseiveis b	sea to terminating () () / L	211 -Dased VI N tonners.	
_ · //	Name -	Tunnel protocol	Inner IP address	Outer interface	IP pool -	Outer server IP	Comments
L	PPTP_Tunnel	PPTP	D_PPTP_ServerIP	🔝 wan	D_PPTP_IP_Pool	9 1.1.1.10	

4. User Authentication > User Authentication Rules

General Log	Settings Authent	ication Opti	ions Accounting Agent Options Restrictions	
Vame:	PPTP-User			
Authentication agent:	L2TP/PPTP/SSL VPN	~		
Authentication Source:	Local	~		
Interface:	PPTP_Tunnel	~		
Originator IP:	all-nets	*	For XAuth and PPP, this is the tunnel originator IP.	
Terminator IP:	1.1.1.10	*		
Comments				

5. Routing > Routing Tables > main

Add 🚽	Edit this object							
-	Туре -	Interface	Network -	Gateway -	Local IP address	Metric	Monitor this route	Comments
	J Route	Core	9 1.1.1.10			0	No	
2	🦵 Route	🔝 wan	💡 wannet			100	No	Direct route for network wannet over interface wan
1	J Route	[wan	all-nets	😌 wan_gw		100	No	Default route over interface wan.
	J Route	🔝 dmz	🤤 dmznet			100	No	Direct route for network dmznet over interface dmz
;	J Route	🔝 lan	💡 lannet			100	No	Direct route for network lannet over interface lan

6. Rules > IP Rules

# 🛨	Name -	Action -	Source interface	Source network	Destination interface	Destination network	Service
1	8 Ping_WAN	Allow	PPTP_Tunnel	😌 all-nets	🔝 core	😼 lan_ip	🈡 all_icmp
2	8 PPTP_Suite	Allow	🔝 wan	📴 all-nets	🔝 core	9 1.1.1.10	optp-suite
3	PPTP_ALG	TR NAT	🔝 lan	😌 lannet	🔝 wan	🖁 all-nets	PPTP_Service
4	<pre> 8 PPTP_In </pre>	Allow	PPTP_Tunnel	😽 all-nets	🔝 lan	😼 lannet	all_services
5	PPTP_Out	Allow	🔝 lan	😌 lannet	PPTP_Tunnel	🗟 all-nets	all_services

Rule 1 is test for ping firewall gateway.

[Test]

In PC1

- 1. Connect PPTP with 2.2.2.1.
- 2. Ping 192.168.3.1 -t

In PC2

- 1. Connect PPTP with 1.1.1.10.
- 2. Ping 192.168.1.250 -t

If two of connects are success and ping command is not lose any packet or connect is fine with any PPTP session. It's working, Congratulations.

END