



### [Case Number]: HQ20110825000003

### [Notice]

One of our customer has three sites to use PPTP connect either other site as same time. If we use PPTP ALG, we can find some problem with connect. The first connect is success dial-in but the other side dial-in after it may fail at first time connect. It maybe two or three then success connect.

Behind this information is come from our developer.

We suspect the problem is due to how GRE packets work. Since GRE is not TCP or UDP but rather IP protocol 47, the DFL cannot distinguish between the clients due to the lack of a way to distinguish the clients from each other as GRE does not have any source or destination ports. So in this scenario it works fine when one client is connected. The connection table looks something like this: RAWIP GRE core:192.168.98.11:0 ge1:192.168.98.21:0 130 But when a client in the other direction establishes his connection, the GRE traffic will fail as the packet itself only contain information about source and destination IP. It cannot be distinguished by port or interface. That's why a possible solution would be to use another IP on one of the sides to solve this problem. I am unsure whenever the PPTP-ALG would help in this case as you have a server on both sides.

If we want success connect as same time at first connection, we need more one of same IP range address.

This KM is show how to set up two of sites with connect as same time. We have assumed two of more people will connect at the same time between two sites. So, it must set up PPTP ALG first. In this case we have used public ARP at different IP in same WAN port.

#### [DFL-260E Setup] Ipoh

1. Objects > Address Book

	Addresses er can be used to group related address objects fo	or better overview.		
🔁 Add 🗸 🚮 Edit	this object			
# 💌	Name -	Address -	User Auth Groups -	Comments -
1		192.168.200.2- 192.168.200.10		
2	D_PPTP_ServerIP	192.168.200.1		

2. Objects > ALG with AV/WCF

ALG with	AV/WCF er Gateways (ALGs) are protocol helpers that ca	an parse complex protocols, such a	s HTTP and H.323.		
Add 🗸					
# 🗸	Name -	Туре —	Parameters -	Comments -	
1	D_PPTP_ALG	PPTP ALG			

3. Objects > Services

4. Interfaces > PPTP/L2TP Servers

General PF	PP Parameters	Add Route		
General				
Name:	PPTP_Server			
nner IP Address:	D_PPTP_ServerIP	~		
Funnel Protocol:	рртр	~		
Outer Interface Filter:	wan	~		

5. User Authentication > User Authentication Rules

	<b>h</b> cation Ruleset specifies	from where users are a	llowed to authentic	ate to the system, and h	ow.	
General Log	Settings Auther	ntication Options	Accounting	Agent Options	Restrictions	
🛃 General						
Name:	PPTP_Auth					
Authentication agent:	L2TP/PPTP/SSL VPN	~				
Authentication Source:	Local	~				
Interface:	PPTP_Server	~				
Originator IP:	all-nets	*	🕕 For XAu	uth and PPP, this is the	tunnel originator IP.	
Terminator IP:	wan_ip	*				

6. Rules > IP Rules

# -	Name -	Action	Source interface	Source network	Destination interface	Destination network	Service
1	Ping_WAN	Allow	PPTP_Server	😌 all-nets	Core	😼 lan_ip	🗑 all_icmp
2	8 PPTP_Suite	Allow	wan	📴 all-nets	🔝 core	🤤 wan_ip	optp-suite
3	PPTP_ALG	TAN I	[ ]an	🤤 lannet	🔝 wan	🤤 all-nets	D_PPTP_Service
4	8 PPTP_In	Allow	PPTP_Server	😽 all-nets	🔝 lan	🖁 lannet	all_services
5	PPTP_Out	Allow	🔝 lan	🗟 lannet	PPTP_Server	🗟 all-nets	all_services

# Rule 1 is test for ping firewall gateway.

# [DFL-260E Setup] HQ

1. Objects > Address Book

👌 Add 🚽 😽 Edit	this object			
<b>™</b>	Name -	Address	User Auth Groups -	Comments -

- 2. PPTP ALG & PPTP Service as same as Ipoh setting.
- 3. Interfaces > PPTP/L2TP Servers

Add 👻 💋	Advanced Settings						
- <b>-</b>	Name 🚽	Tunnel protocol	Inner IP address -	Outer interface	IP pool -	Outer server IP	Comments
l.	PPTP_Tunnel	PPTP	D_PPTP_ServerIP	wan	D_PPTP_IP_Pool	9 1.1.1.10	

4. User Authentication > User Authentication Rules

	Settings Authent	ication Opti	ions Accounting Agent Options Restrictions	
General	PPTP-User			
Authentication agent:	L2TP/PPTP/SSL VPN	~		
Authentication Source:	Local	~		
Interface:	PPTP_Tunnel	~		
Originator IP:	all-nets	*	For XAuth and PPP, this is the tunnel originator IP.	
Terminator IP:	1.1.1.10	*		
Comments				

# 5. Routing > Routing Tables > main

Add 🗕	Edit this object							
-	Туре	Interface	Network -	Gateway -	Local IP address	Metric	Monitor this route	Comments
	J Route	Core	9 1.1.1.10			0	No	
2	J Route	🔝 wan	💡 wannet			100	No	Direct route for network wannet over interface wan
í.	J Route	🔝 wan	💡 all-nets	😌 wan_gw		100	No	Default route over interface wan.
	J Route	🔝 dmz	🤤 dmznet			100	No	Direct route for network dmznet over interface dmz
i	J Route	🔀 lan	💡 lannet			100	No	Direct route for network lannet over interface lan

#### 6. Rules > IP Rules

# 🛨	Name -	Action -	Source interface	Source network	Destination interface	Destination network	Service
1	8 Ping_WAN	Allow	PPTP_Tunnel	😌 all-nets	🔝 core	😔 lan_ip	🧑 all_icmp
2	8 PPTP_Suite	Allow	🔝 wan	😽 all-nets	🔝 core	9 1.1.1.10	optp-suite
3	PPTP_ALG	TR NAT	🔝 lan	🤤 lannet	📴 wan	🖁 all-nets	PPTP_Service
4	8 PPTP_In	Allow	PPTP_Tunnel	😽 all-nets	🔝 lan	😼 lannet	all_services
5	PPTP_Out	Allow	🔝 lan	😌 lannet	PPTP_Tunnel	🗟 all-nets	all_services

# Rule 1 is test for ping firewall gateway.

[Test]

In PC1

- 1. Connect PPTP with 2.2.2.1.
- 2. Ping 192.168.3.1 -t

In PC2

- 1. Connect PPTP with 1.1.1.10.
- 2. Ping 192.168.1.250 -t

If two of connects are success and ping command is not lose any packet or connect is fine with any PPTP session. It's working, Congratulations.

END