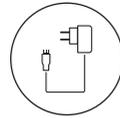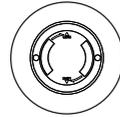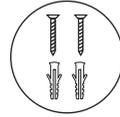Full HD Pan & Tilt Pro Wi-Fi Camera

Power Adapter

Mounting Plate

2 x Screws
2 x Wall Anchors

Quick Installation Guide

1 Download the App

Download on the App Store

GET IT ON Google Play
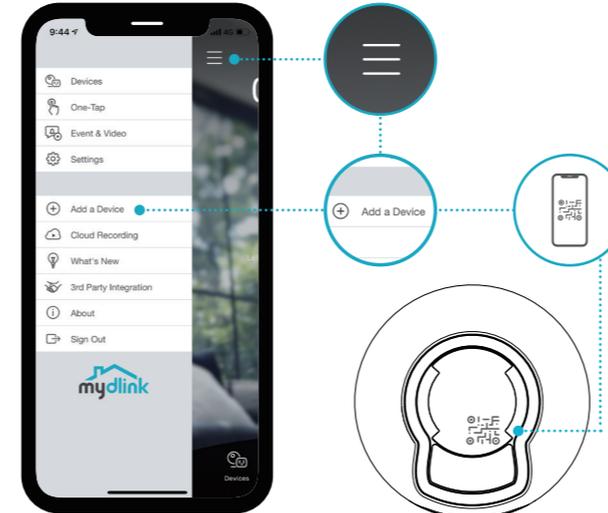
🔍 mydlink

Search for **mydlink** and download the app.

Note: This product is incompatible with other mydlink apps such as 'mydlink Home', 'mydlink Lite', etc.
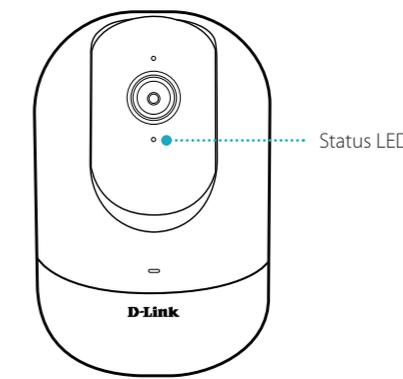
2 Log In

Sign In

Sign Up

Sign In or **Sign Up** for a mydlink account. mydlink Lite users may sign in with the same account.

3 Add the Device

Tap the menu button ≡ then tap **Add a Device**. Scan the Setup Code on the device, then follow the app instructions.

ⓘ Device Information
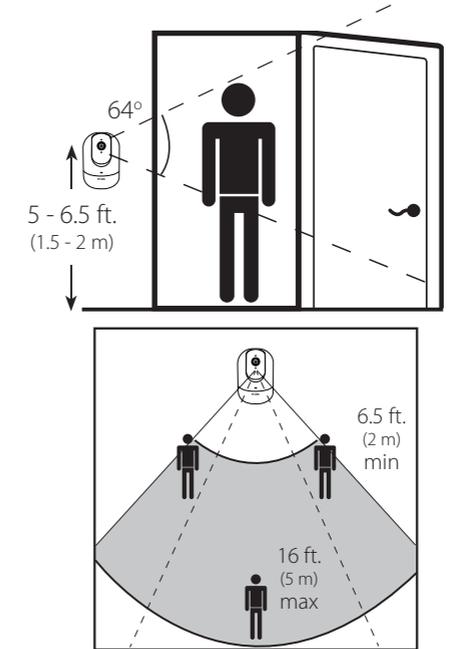
Status LED

D-Link

LED Behavior

🟢 Connected to Wi-Fi and mydlink

🔴 Booting up

🌤 Ready for setup
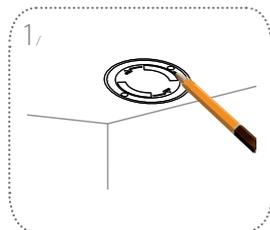
🌓 Firmware being updated - do not power off

⚠ Placement

Place the camera 5 to 6.5 feet (1.5 - 2 meters) from the ground. Person Detection works best when the subject is between 6.5 to 16 feet (2 - 5 meters) away from the camera.
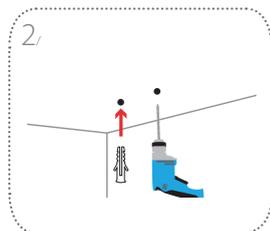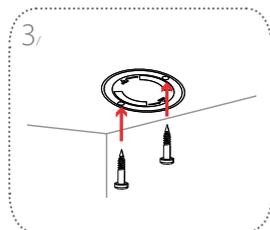
64°

5 - 6.5 ft.
(1.5 - 2 m)

6.5 ft.
(2 m)
min

16 ft.
(5 m)
max

Mounting

1/

Place the mount at the desired location, ensuring that location of the power cord thread is also at the desired location. Use a pencil to mark the holes.
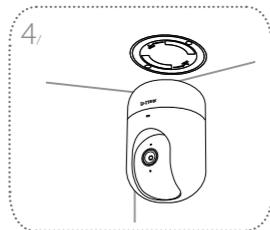
2/

Use a 6 mm drill bit to drill two 26 mm deep holes over the pencil marks. Hammer in the plastic wall anchors to support the screws.

3/

Align the mount over the holes that are in the wall. Use the supplied screws to attach the mount to the surface of the wall.

Mounting

4/

Align the bottom of the camera to the threads on the mount. Ensure that the camera is securely snapped in place. If the camera is **mounted upside down**, go to your camera's settings in the app and enable **Invert Image**.

Note: For Person Detection optimization, it is recommended to place the camera on a table.

FAQ

What do I do if my device is not working properly?
Reset the device and reinstall it. To reset your device, use a paper clip to press and hold the recessed **Reset** button until the LED turns solid red.

During installation, ensure that:
- your router is connected to the Internet and has Wi-Fi enabled
- your mobile device is connected to your router Wi-Fi and has Bluetooth enabled
- your mydlink device is in range of your Wi-Fi network

Why is there a white haze when viewing in night vision mode?
When viewing in night vision mode, the IR lights on your camera may be reflecting off a nearby surface. Try repositioning your camera to avoid glare from IR LEDs.

How can I use voice commands to control my device?
The device will work with both Amazon Alexa and the Google Assistant. For setup instructions on these services, visit the following websites:

Alexa:
dlink.com/en/alexa

The Google Assistant:
dlink.com/en/google-assistant

FAQ

Why is my microSD card not working/not supported?
The microSD card must be formatted into the correct file system (FAT32) before it can be used with this product. This can be done in the mydlink app by selecting the **Format** function in the storage menu under the Device settings.

How do I access the device's microSD card slot?
Power off the device, then gently roll the black camera ball up until you see the microSD card slot.
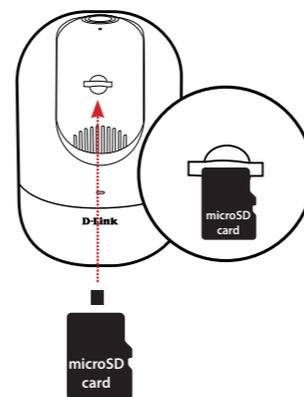
Support

Australia:
Tel: 1300-700-100
24/7 Technical Support
Web: http://www.dlink.com.au
E-mail: support@dlink.com.au

India:
Tel: +91-832-2856000 or 1860-233-3999
Web: www.dlink.co.in
E-Mail: helpdesk@in.dlink.com

Singapore, Thailand, Indonesia,
Malaysia, Philippines, Vietnam:
Singapore - www.dlink.com.sg
Thailand - www.dlink.co.th
Indonesia - www.dlink.co.id
Malaysia - www.dlink.com.my
Philippines - www.dlink.com.ph
Vietnam - www.dlink.com.vn

New Zealand:
Tel: 0800-900-900
24/7 Technical Support
Web: http://www.dlink.co.nz
E-mail: support@dlink.co.nz

South Africa and Sub Sahara
Region:
Tel: +27 12 661 2025
08600 DLINK (for South Africa only)
Monday to Friday 8:30am to 9:00pm
South Africa Time
Web: http://www.d-link.co.za
E-mail: support@za.dlink.com

D-Link Middle East

Dubai, U.A.E.
Tel: +971-4-8809022
Fax: +971-4-8809066 / 8809069
Technical Support: +971-4-8809033
General Inquiries: info.me@me.dlink.com
Tech Support: support.me@me.dlink.com

Egypt:
Technical Support Call Center: +20 2258 66777
General Inquiries: info.eg@me.dlink.com
Tech Support : support.eg@me.dlink.com

Kingdom of Saudi Arabia:
Technical Support:
+966 1121 70009
General Inquiries: info.sa@me.dlink.com
Tech Support: support.sa@me.dlink.com

Pakistan:
Technical Support: +92-21-34548310, 34305069
General Inquiries: info.pk@me.dlink.com
Tech Support: support.pk@me.dlink.com

Morocco:
Phone office: +212 700 13 14 15
Email: morocco@me.dlink.com

Bahrain:
Technical Support: +973 1 3332904
Tech Support: support.me@me.dlink.com

Kuwait:
Tech Support: kuwait@me.dlink.com

DCS-8526LH

Full HD Pan & Tilt Pro Wi-Fi Camera

Quick Installation Guide