



**\*\*\*\*\*IMPORTENCE OF LOADING CORRECT FIRMWARE\*\*\*\*\***

- *Check the bottom of the device itself for the hardware version,*
- *It will read H/W Ver: Ax, Bx, Cx or Dx*
- *If the hardware revision reads A1 then you would have to make sure you load the firmware under the Hardware Version A folder and choose the latest firmware for A1. The same steps can be taken with hardware revisions B, C or D or whichever hardware revision your device might have.*
- *If the firmware under the Hardware Version A folder reads Ax then you can load it on any hardware revision whether it's A1, A2, A3, A4. The same steps can be taken with hardware revisions B, C or D or whichever hardware revision your device might have.*
- ***If the incorrect firmware is loaded then the device could result in a corrupted EEPROM as well as the device being unstable or even total failure!!!!***
- *If your device is wireless capable and you would like to do an update of the firmware, then please note that you would have to do the update via the device being connected directly to the computer with the Ethernet cable (BLUE/YELLOW) which are provided with the packaging of the device. Firmware updates should NOT and can NOT be done wirelessly!!*
- *Updating of firmware should preferably be done through Internet Explorer. Some browsers may give an error message of the firmware being corrupt which is incorrect.*
- *If you are not sure of which firmware to load or which procedure to follow then please don't hesitate in contacting the D-Link Africa office at (+27)012 661 2025 or e-mail us at [support@d-link.co.za](mailto:support@d-link.co.za)*

**5. Out of Warranty products:**

■ **The limited warranty provided by D-Link does not cover:**



*Products that have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; damage that occurs in shipment, due to act of God, failures due to power surge; and any hardware, software, firmware or other products or services provided by anyone other than D-Link Africa engineers and/or approved technicians will be classified as out of warranty products.*

**Best Regards**

**Technical Support Team**